



**National  
Transportation  
Safety Board**

# Investigating and Managing Fatigue in Aviation: Lessons Learned

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Board Member

Bombardier Safety Standdown  
October 7, 2014

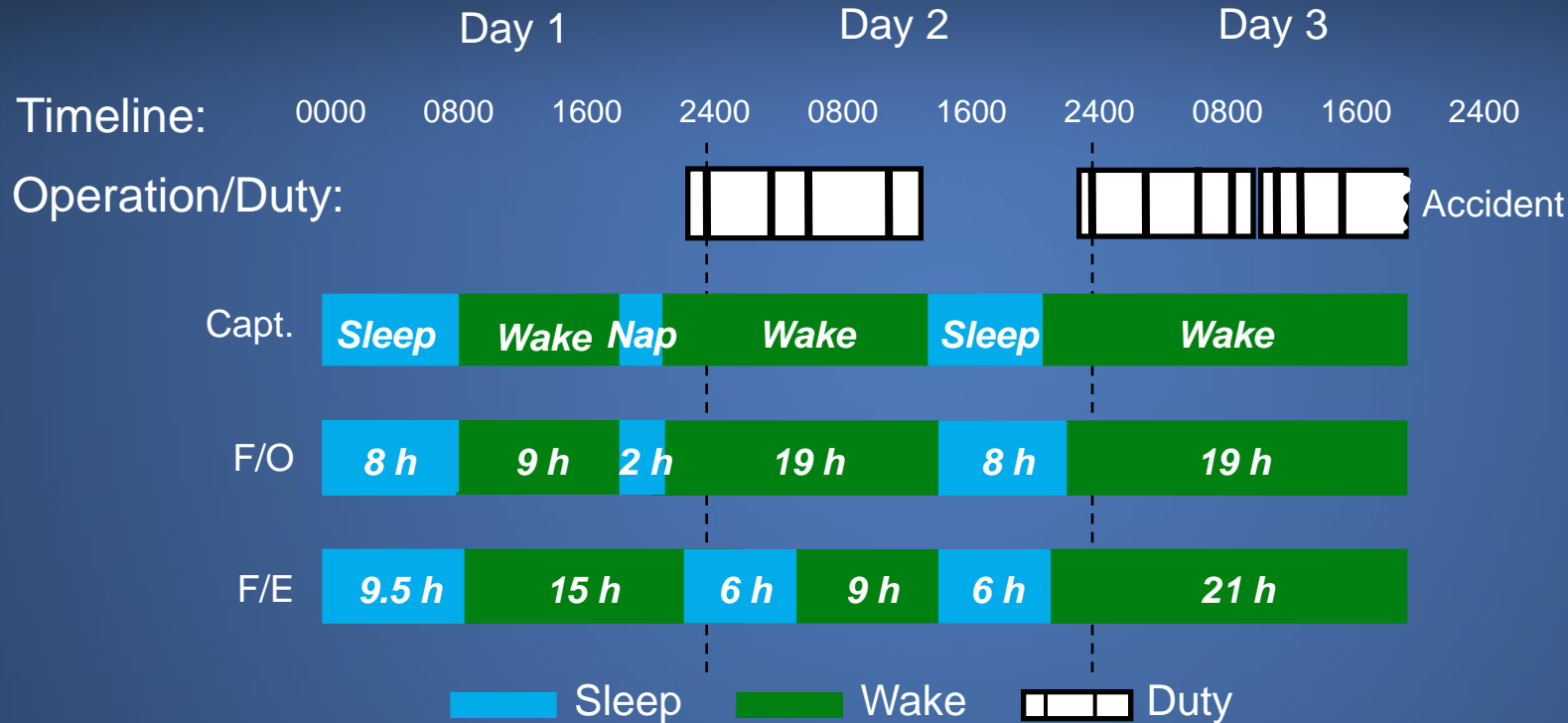
# Examining Fatigue Factors in an Incident/Accident Investigation or Planned Operation

Slides: [ntsb.gov](https://www.nts.gov): Board Members



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# Crew /Trip History



Off Duty (sleep opportunity:sleep)



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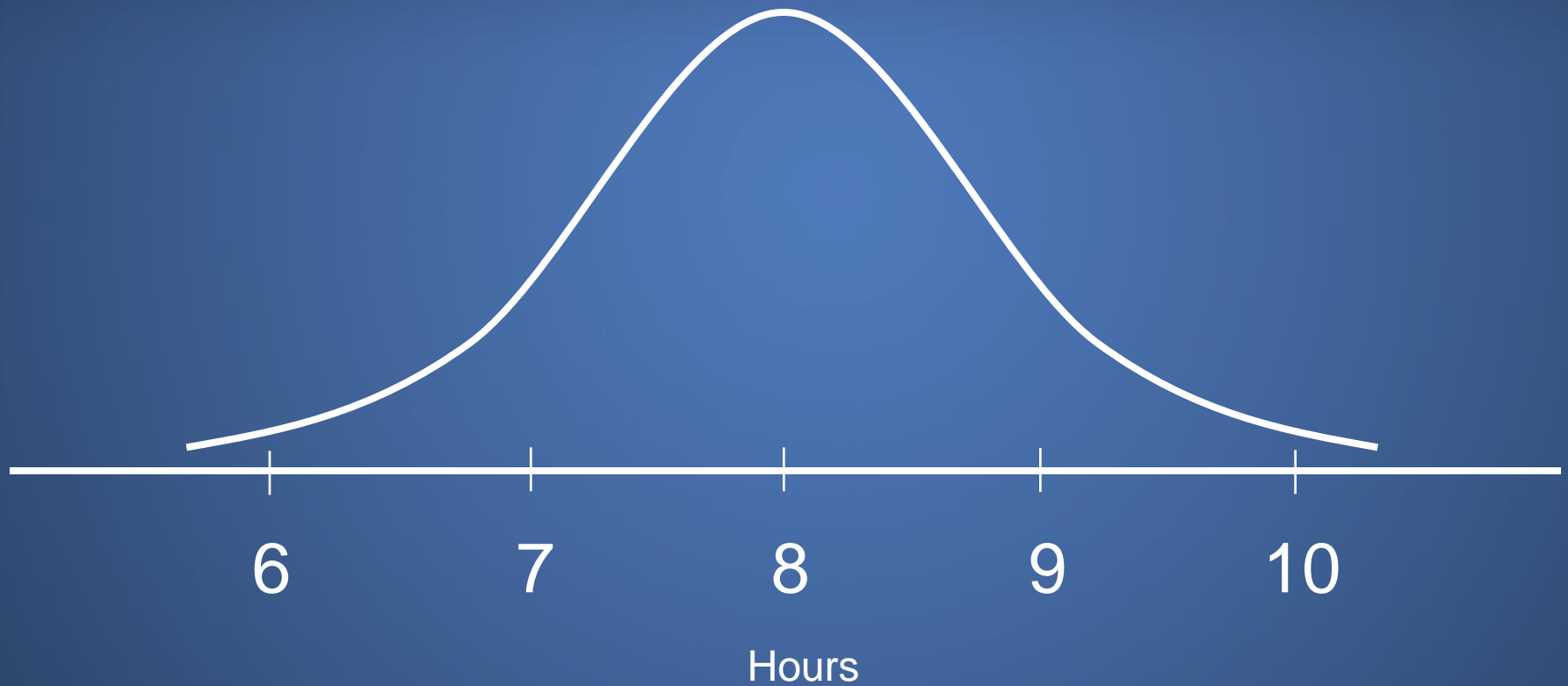
# Fatigue Factors +: Summary

- sleep (loss: acute/cumulative)  
    acute: X hrs  
    cumulative: Y hrs
- circadian/time of day  
    WOCL/time zones/variability/etc.
- continuous hours awake: Z hrs
- sleep disorders: known/treatment/unknown
- other considerations: list





# Sleep Requirement

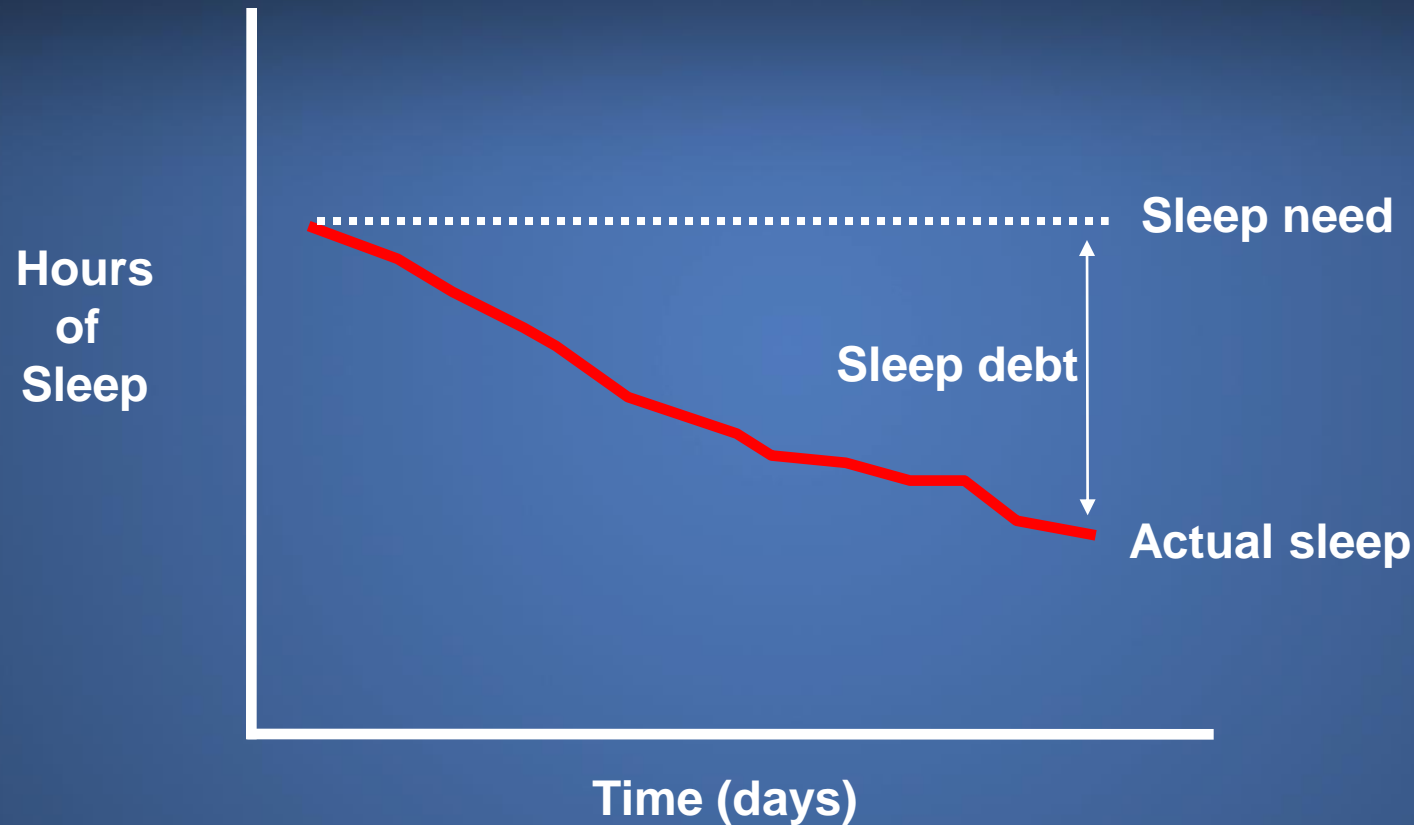


# Fatigue Factors +

- Sleep loss
  - acute sleep loss
  - cumulative sleep debt
- Acute sleep loss
  - total sleep in previous 24 hrs
  - note # of sleep periods, timing, etc.



# Cumulative Sleep Debt



$\text{Sleep Need} - \text{Actual Sleep} = \text{Sleep Debt}$

Sleep debt grows cumulatively over time



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# Fatigue Factors +

- Sleep loss
  - acute sleep loss
  - cumulative sleep debt
- Cumulative sleep debt
  - identify two consecutive night recovery opportunity
  - sleep need — sleep loss = sleep debt



# Sleep Loss and Alcohol: Performance Equivalents

<u>Sleep loss (hrs)</u>	<u>12oz Beers</u>	<u>BrEC%</u>
2	2 - 3	.045%
4	5 - 6	.095%
6	7 - 8	.102%
8	10 - 11	.190%

# Fatigue Factors +

- Circadian/time of day
  - critical operations during circadian low
  - sleep periods during wake zones
  - variability (duty, start, end times)
  - time zones (home vs local time)



# Fatigue Factors +

- Continuous hours of wakefulness
  - time since end of last sleep period
  - duty is a subset of continuous wakefulness





# Fatigue Factors +

- Sleep disorders
  - known, diagnosed, treated
  - symptoms, possibilities
  - unknown



# Fatigue Factors +

- Other considerations (examples)
  - environment
  - task requirements
  - medical history/medications
  - alertness strategies



# Fatigue Factors +: Summary

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# Fatigue Factor Analysis

- Number of fatigue factors identified
- Severity of each identified factor
- Other considerations identified
- Unknowns and questions

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Fatigue: present/not present



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# Fatigue Risks

- degraded 20 – 50%+:

- reaction time
- memory
- communication
- situational awareness
- judgment
- attention
- mood

- increased:

- irritability
- apathy
- attentional lapses
- microsleeps



# Performance Issues

- Identify performance related to accident
- Role: contributory vs. causal
- Behavioral description vs. root cause
- Error chain of events
- Fatigue-related performance decrements



# Fatigue Factors in Accident

- Determine if fatigue factors present at the time of the accident affected performance changes that were contributory or causal to the accident





# Uncontrolled In-Flight Collision with Terrain AIA Flight 808, Douglas DC-8-61, N814CK U.S. NAS, Guantanamo Bay, Cuba, August 18, 1993

First NTSB aviation accident investigation  
to cite fatigue as probable cause

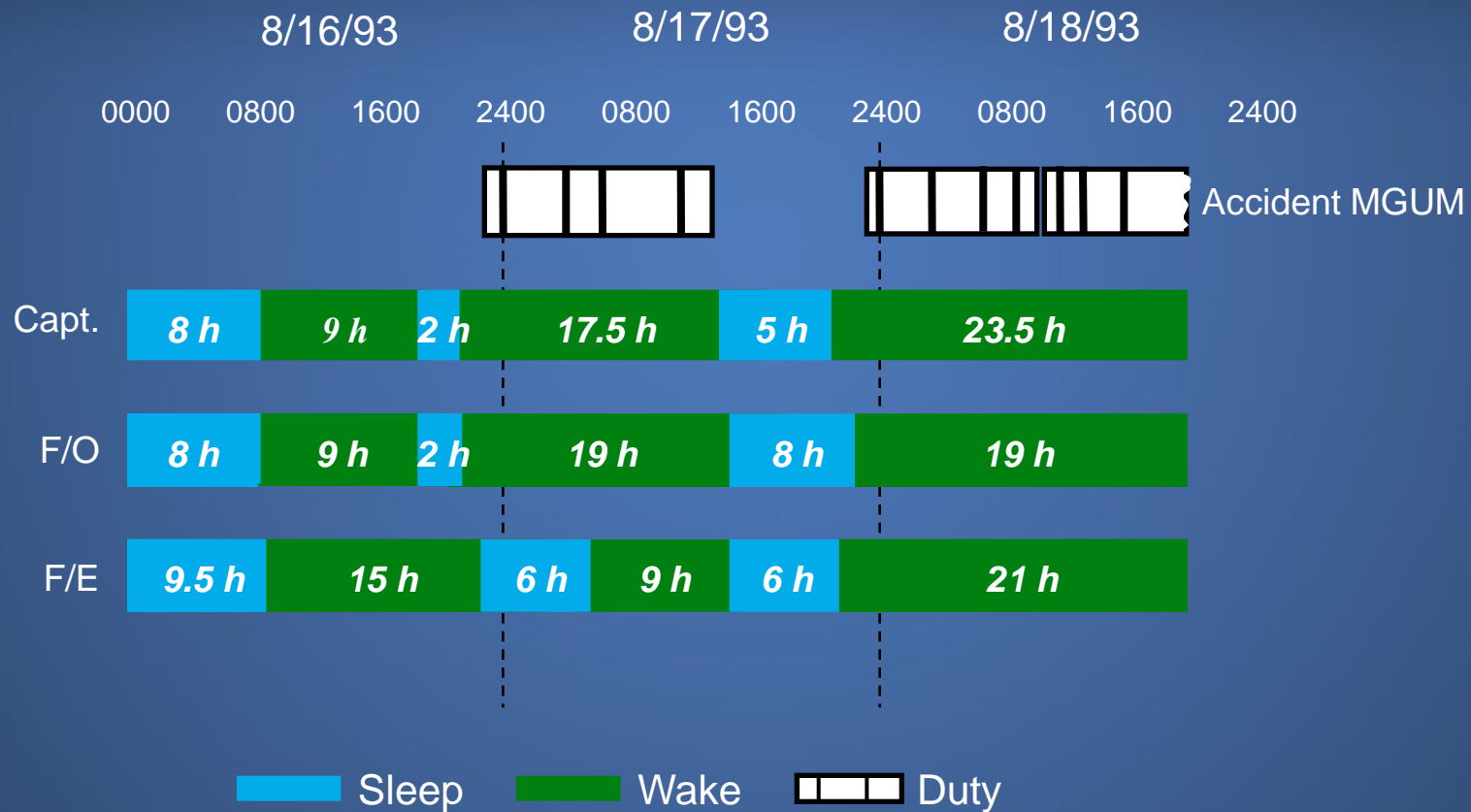


- acute sleep loss, sleep debt, circadian disruption



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# Crew Sleep History



# Observed Performance Effects

- Degraded decision-making
- Visual/cognitive fixation
- Poor communication/coordination
- Slowed reaction time





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Uncontrolled In-Flight Collision with Terrain  
AIA Flight 808, Douglas DC-8-61, N814CK  
U.S. NAS, Guantanamo Bay, Cuba, August 18, 1993

“The National Transportation Safety Board determines that the probable causes of this accident were the impaired judgment, decision making, and flying abilities of the captain and flight crew due to the effects of fatigue...”



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# Owatonna, MN (July 31, 2008)



8 fatalities



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# Owatonna Crew Fatigue Factors

- acute sleep loss (Capt/FO)
- cumulative sleep debt (FO)
- early start time (Capt/FO)
- excessive sleep need (Capt)
- insomnia (FO)
- self-medicate/prescription sleep med (FO)





# Probable Cause/Contributing Factors

“Contributing to the accident were . . .  
(2) fatigue, which likely impaired both  
pilots’ performance; . . .”



# Lubbock, TX (January 27, 2009)



2 injuries



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# Probable Cause/Contributing Factors

“Contributing to the accident were . . .

4) fatigue due to the time of day in which the accident occurred and a cumulative sleep debt, which likely impaired the captain’s performance.”





# Asiana 214 (July 6, 2013)

## San Francisco, CA (SFO)



3 fatalities  
49 seriously injured



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# Probable Cause

Contributing to the accident were . . .

(5) flight crew fatigue, which likely degraded their performance.



# Fatal Aviation Accidents

## (examples: fatigue cited)

- 8/97 Guam: 228 fatalities
- 6/99 Little Rock AK: 11 fatal
- 10/04 Kirksville MO: 11 fatalities
- 8/06 Lexington KY: 49 fatalities
- 7/08 Owatonna MN: 8 fatalities
- 2/09 Buffalo NY: 49 fatalities
- 6/09 Santa Fe NM: 2 fatalities
- 7/13 San Francisco, CA: 3 fatalities
- 8/13 Birmingham, AL: 2 fatalities



# Miami, Oklahoma (June 26, 2009)

## Fatigue Factors

- Off work for 3 weeks: day active/night sleep schedule
- 3am to 3pm shift work/drive schedule (since 1997)
- Early bedtime (2 hr phase advance in sleep time)
- Obtained min 3 hrs/max 5 hrs sleep prior to accident
- Subsequently diagnosed with mild sleep apnea





10 fatalities  
3 serious injuries  
2 minor injuries  
5 no injuries

**Ford  
Windstar**

**Kia  
Spectra**

**Hyundai  
Sonata**

Source: Oklahoma State Police



# Probable Cause (fatigue)

“ . . . driver’s fatigue, caused by the combined effects of acute sleep loss, circadian disruption associated with his shift work schedule, and mild sleep apnea, which resulted in the driver’s failure to react to slowing and stopped traffic ahead by applying the brakes or performing any evasive maneuver to avoid colliding with the traffic queue. . . . ”





# National Transportation Safety Board

## **Animation of Accident Reconstruction**

### **Motorcoach Run Off Road-Collision with Bridge Signpost**

Interstate Highway 95 Southbound  
New York, New York  
March 12, 2011

HWY11MH005



**NTSB**



# 'Bronx Bus', New York, NY (March 12, 2011)



15 fatalities  
17 injuries



# Probable Cause

“The National Transportation Safety Board determines that the probable cause of the accident was the motorcoach driver's failure to control the motorcoach due to fatigue resulting from failure to obtain adequate sleep, poor sleep quality, and the time of day at which the accident occurred.”



# NTSB Safety Recommendations: Fatigue

- 40 years ago: May 10, 1972
- “Revise FAR 135 to provide adequate flight and duty time limitations.” (A-72-55)
- Classified “Closed-Unacceptable”







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### MOST WANTED LIST

A program to increase the public's awareness of, and support for, action to adopt safety steps that can help prevent accidents and save lives. The following are ten of the current issues.



Addressing Human  
Fatigue



General Aviation  
Safety



Safety Management  
Systems



Runway Safety



Bus Occupant Safety



Pilot & Air Traffic  
Controller  
Professionalism



Recorders



Teen Driver Safety



Addressing Alcohol-  
Impaired Driving



Motorcycle Safety



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# NTSB Recommendations

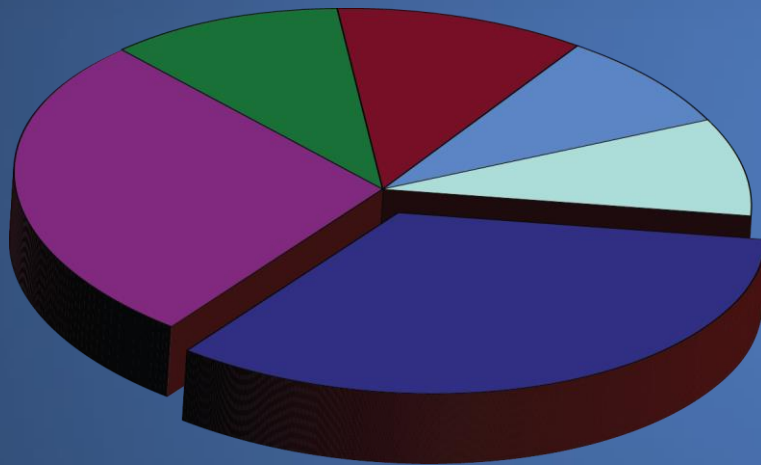
- MOST WANTED 1990 - 2011
- >200 fatigue recommendations





# Complex Issue:

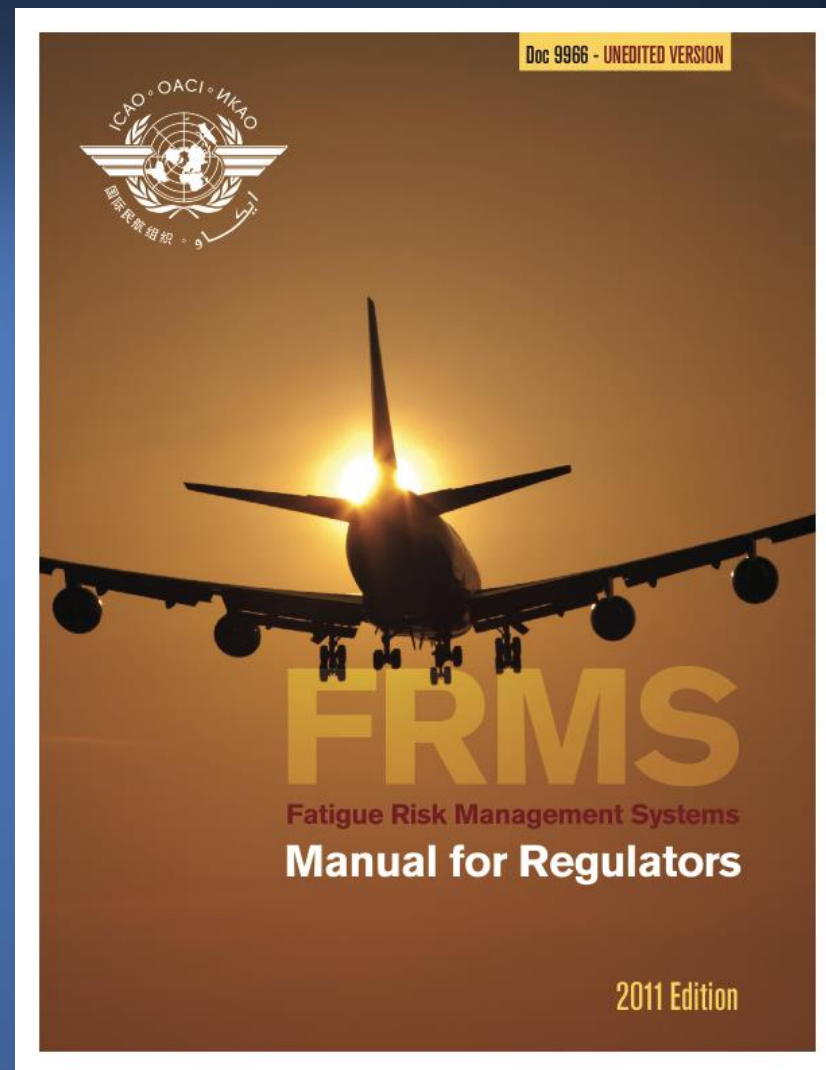
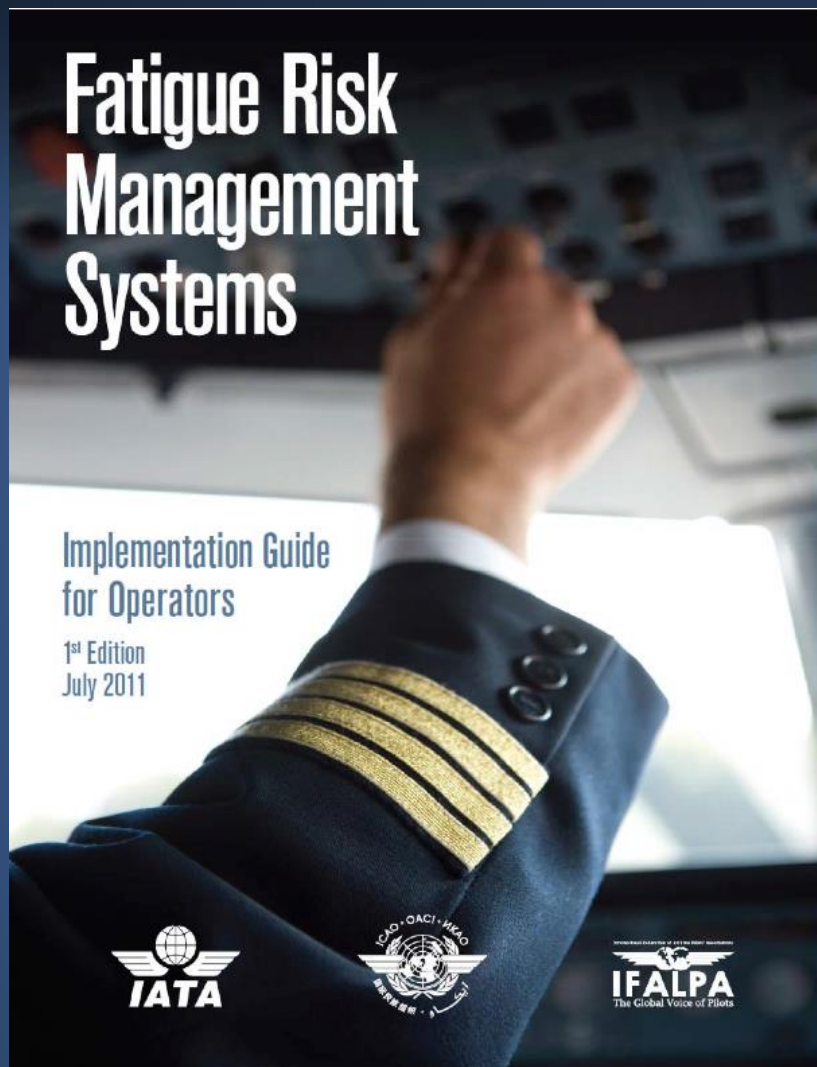
## Requires Multiple Solutions



- Scheduling Policies and Practices
- Education/Awareness
- Organizational Strategies
- Healthy Sleep
- Vehicle and Environmental Strategies
- Research and Evaluation



# Examples



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# NTSB Safety Recommendations: Fatigue Status (May, 2012)

- Total: 194
- Open: 48
- Closed: 146
- CUN\*: 26

CUN = closed unacceptable



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# UPS 1354 (8/14/13)



## To the Federal Aviation Administration:

1. Require principal operations inspectors to ensure that operators with flight crews performing 14 *Code of Federal Regulations* Part 121, 135, and 91 subpart K overnight operations brief the threat of fatigue before each departure, particularly those occurring during the window of circadian low. (A-14-XX)



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# Manage Fatigue = Enhance Safety

- Culture change
- Get educated
- Acknowledge risk
- Take action!



Good sleep, safe travels.



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# National Transportation Safety Board